



Rome Tennis Center @ Berry College and Downtown Tennis Center – Policies effective 6/15/15

Mission Statement

To provide an amenity and service to the Rome Tennis Center @ Berry College and Downtown Tennis Center constituency, in the form of a tennis recreational and competitive facility, whereby its stakeholders will be able to readily enjoy a variety of tennis programming, lesson instruction and social/competitive play in a professionally operated, aesthetically appealing, and enthusiastic environment.

Court Bookings

- ALL players must check in to receive court assignments before play.
- Court reservations may be made online, in person or by phone up to 48 hours in advance. *No phone message reservations! *See RTC Friends Pass for alternative.
- Court fees may be paid, by check, cash or charge and must be paid prior to play. Court bookings must include all participants' names.
- Court time bookings are: 2 hrs. for singles or doubles.
- Your numbered court assignment is subject to change. All players are required to check in at the front desk to receive the actual court assignment.
- Users and/or parties of court reservations, are not permitted to book two court reservations simultaneously.
- Tennis court reservations may not be re-assigned by patrons who make court reservations.
- Only reservations made by parties under proper court reservation policies will be honored.

PLEASE NOTE: There will be times when tennis courts are not available for open play due to scheduled tournament and or event play.

Cancellations

- To avoid unwarranted fees, cancellations of court reservations or event sign ups must be made no later than 24 hours prior to the booking time or the start time of the event. Unpaid court reservations must be satisfied prior to booking future court reservations or using tennis courts.

Rain Outs, Inclement Weather and No Shows

- Credit will be given to a player's account if a rain out or inclement weather makes the courts unplayable.
- Only Rome Tennis Center professional staff may determine playability of courts.
- Players are considered a no show if they have not checked in at the front desk within 20 minutes after the start of a booking. After 20 minutes, the court reservation may become void if there is a waiting list for customers.



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USTA League Matches

- All USTA League matches will be reserved in two hour increments. All USTA League match times must be pre-approved, and may only be reserved by the tennis center administration staff. CVTA is ultimately responsible for unpaid court fees.
- USTA League matches are discouraged when a lesson is being conducted on an adjacent court.

Tennis Court Usage Pricing

- Monday thru Friday 9:00 am to Noon: \$2.00 per person per reservation
- Monday thru Friday Noon to 5:00 pm: \$3.00 per person per reservation
- Monday thru Friday 5:00 pm to 9:00 pm: \$4.00 per person per reservation
- Saturdays: \$3.00 per person per reservation
- Sundays: \$3.00 per person per reservation

* **Rome Tennis Center Friends' Pass** (Good for 1 yr.-renewable on anniversary date)

Good for RTC BC facility and Downtown facility

- ◇ Individual \$60 (1)
- ◇ Couple \$80 (2)
- ◇ Family \$95 (3+)
- ◇ Senior \$40 (1) 55 & wiser
- ◇ Junior \$40 (1) under 19
- Each person receives a Rome Tennis Center T-Shirt
- Each pass holder category receives a Rome Tennis Center window decal
- Able to book court reservations up to 7 days in advance
- All play on courts are no charge (USTA League Play and Special Events/Tournaments are exceptions)
- Special event discounts – up to 20%
- The Tennis Shoppe of Rome discounts – 20% off racquets, shoes, apparel, accessories (not tennis balls)
- 50% discount for first racquet restringing (must be redeemed within first six months of pass)
- Quarterly RTC Friends Events & Mixers– open only to RTC Friends who have purchased an annual pass
- 20% discount for RTC Ladders



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Hours of Operation

- Monday thru Friday: 8:00 am – 9:00 pm
- Saturday: 8:00 am – 6:00 pm
- Sunday: 12:00 noon – 7:00 pm
- Hours of Operation may differ during Winter Season.
- All court reservations should be concluded by closing times.
- A Tennis Center employee shall be on duty at the tennis facility during all hours of operation or whenever the facility is open to the public.
- The Tennis Center will be open to persons who are on the premises for specific programs, activities, functions or other official tennis related business.
- The Executive Director or his/her designee may implement any other action deemed necessary to protect the health and welfare of the public, employees and/or the facility.

Programs and Events

Participants for Programs and Events may register by going online and reserving a spot in the program/event of your choice. Go to www.RomeTennisCenter.com Create a complimentary account. The homepage will list current programs/events that are available for reservation. Reservations may also be booked by calling the front desk. Cancellations are required no later than 24 hours in advance.

Tennis Instruction and Coaching

Only approved tennis instructors are permitted to teach/coach tennis at the Rome Tennis Center @ Berry College and Downtown Tennis Center.

Court Etiquette

In our effort to make the Tennis Center an enjoyable experience for everyone, the following are prohibited:

- Smoking on tennis facility grounds
- Bringing animals other than certified service animals. Animals must remain on leash and are not permitted in tennis building or tennis courts.
- Skateboarding, rollerblading, hover boards, or bike riding
- Soliciting
- Footwear on court other than appropriate tennis shoes
- Playing without a shirt
- Profanity, loud noises, racquet tossing, threatening language, verbal abuse or misuse of City property (Failure to comply will result in suspension from the facility).



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Court Etiquette

- Bringing additional chairs or benches onto the tennis courts
- If you hit a ball into an adjacent court, please wait until your neighbor has finished a point, and ask them to return the ball. This is preferable to entering the adjacent court.
- Be a good sport!
- Exit the court promptly when your court reservation time has expired.
- Please close court gate after exiting court.
- Arriving players should wait for players to finish a point before claiming the court.
- The City of Rome supports the USTA (United States Tennis Association) Code of Conduct.